

YOUR POSITION

TSG is looking for YOU, an experienced **Service & Installation Technician** who is responsible to support sales and operations through the installation and service of fire alarm and/or security systems. The Service & Installation Technician position installs, maintains, or repairs fire alarm and/or security systems including card access and video surveillance. Ensure that work is in accordance with relevant codes and meets the expected needs of the customer. With YOU as our Service & Installation Technician, we expect a high degree of communication among our internal team and our customers requiring attention to detail in all aspects of planning and execution of our projects.

THE DAY TO DAY FUN!!

- Install, maintain, repair, or replace security systems, alarm devices, or related equipment following blueprints of electrical layouts and building plans either remotely or on-site.
- Mount and fasten control panels, card readers, door and window contacts, sensors, or video cameras and attached electrical, and network wiring to connect components.
- Collaborate with appropriate staff from execution of customer proposals through installation and on-going maintenance, that generates customer satisfaction.
- Troubleshoot systems/processes to determine causes or system failures and to recommend/implement solutions.
- Inspect installation sites and study work orders, building plans and installation manuals to determine material requirements and installation procedures.
- Ensure that work is in accordance with relevant codes and standard practices.
- Able to work in a team environment and display leadership qualities.

WHAT YOU'LL NEED TO APPLY

- Associate Degree in electronics or related degree OR Technical Certifications, or other education supporting this role.
- 2-5 years of experience as a technician in the fire alarm/security industry.
- Excellent organizational, decision-making, and communication skills.
- Strong working knowledge of fire alarm and/or security industry.
- NICET certification highly preferred (fire division)
- OSHA 10 certification

WHAT WE'RE OFFERING TO YOU!

- Competitive salary based on qualifications (\$24-\$35 per hour) & Bonus Plan
- Paid vacation, sick leave, and holidays
- Life Insurance at no cost to you
- Medical, dental, and vision plans with options, 401(k) plan, AFLAC
- Professional career development opportunities.
- Company vehicle, cell phone, and laptop