



Lead Technician

Southern Tier, New York

Why Join TSG?

TSG provides customized, integrated security solutions and have delivered well designed systems with highly reliable components for more than 40 years. Our staff is highly trained in designing, engineering, and installing fire, security, and access control systems—with a passion for providing the most effective, efficient, and sustainable solutions possible.

TSG has proudly created a work culture that is built upon uncompromising ethics and values, cohesive work teams, and the promotion of employee growth and development. TSG rewards diverse and creative thinking, and a willingness to own challenges as they arise. We offer a professional work environment, product and other types of training, company vehicle, a comprehensive full benefit package (health, dental, vision, life, short term disability insurance, 401(k), and paid vacation, sick, and holidays), opportunities for advancement and more.

We are currently seeking a Lead Technician. **This is a remote position and will not be located in Rochester, NY. The candidate will work independently from their home base and will primarily service customers in the Ithaca, Corning, and Elmira area(s).** Qualified candidates must have experience in installation and maintenance of security, video surveillance, card access, and fire alarm systems. Additionally, he/she must be a self-starter, be able to work independently, extremely responsible, and an excellent communicator. He/she should have factory training in a major access control system, such as Lenel or Honeywell Access. Additionally, the candidate must demonstrate quality workmanship, the ability to create work plans, and possess the skills that facilitate team success.

The Things You'll Do:

- Travel to various customer locations throughout the southern tier; occasionally will need to travel to main office in Rochester, NY for mandatory meetings.
- Install and service intrusion, access control, video and fire system panels and devices; perform updates and upgrades when needed.

- Execute customer proposals through installation and on-going maintenance; effectively communicate project status to project managers and customers.
- Interpret scopes of work and blueprints of electrical layouts and building plans.
- Demonstrate and train customer's IT personnel on systems and programs.
- Terminate security alarm devices and cameras.
- Exhibit professional appearance and conduct.

The Skills, Experience and Knowledge You'll Need:

- Minimum of three to five years' experience performing installation duties in commercial security or related industry.
- Technical degree in electronics or equivalent work experience is required.
- Must have a technical aptitude and be computer literate.
- Experience reading blueprints.
- Strong organizational, time-management, and problem-solving skills.
- Excellent communication, customer service and interpersonal skills.
- Valid driver's license with clear driving record.
- Network and OSHA certification a plus.
- Must be able to push/pull, lift and carry up to 100 lbs.

The Legal Stuff:

Technical Systems Group, Inc. conducts business with government entities that requires a security background check with fingerprints. To be considered, all hired personnel must be able to pass this form of security clearance.